



# ADITYA COLLEGE OF COMPETITIVE EXAMS

Santhinagar, KAKINADA, Ph : 0884 2340236.

## ENGLISH LANGUAGE

No. of Questions : 30 (1 - 30)

Marks : 30

Time : 20 minutes.

- The question below consists of a set of labeled sentences. Out of the four options given, select the most logical order of the sentences to form a coherent paragraph.  
**P** : growing cities in the  
**Q** : rated as one  
**R** : Mumbai has been  
**S** : world at the moment  
**T** : of the fastest  
 1. PSRTQ          2. QSRPT          3. RQPST          4. RQTPS          5. None of the above.
  - The question below consists of a set of labeled parts of a sentence. Out of the five options given, select the most logical order to form a coherent sentence.  
**P** : almost like the printing press,  
**Q** : likened to a revolutionary introduction  
**R** : hands of the masses  
**S** : giving power into the  
**T** : the internet has been  
 1. RQTSP          2. QSPTR          3. RQPST          4. TQPSR          5. PQSTR
  - The question below consists of a set of labeled parts of a sentence. Out of the five options given, select the most logical order to form a coherent sentence.  
**P** : in medication but  
**Q** : underfunding has continued  
**R** : there have been  
**S** : to keep it limited  
**T** : considerable advances  
 1. RSQPT          2. RTPQS          3. RQTPS          4. QPRST          5. None of them.
- Directions (4 - 5) :** In the given question, a sentence has been divided into five parts. The question is followed by five options which give possible sequences of the rearranged parts. You must choose the option which gives the correct sequence. If the sentence is already arranged correctly, or if none of the given options forms the correct sequence, mark option 5, i.e. 'None of the above.'
- A** : the Indian newsroom  
**B** : and equal for women  
**C** : or it will lose  
**D** : must be made safe  
**E** : all credibility  
 1. ADBEC          2. BCDEA          3. ADBCE          4. ACBDE          5. None of the above
  - A** : form but also how  
**B** : through temple studies  
**C** : students not only  
**D** : the art evolved  
**E** : learn the dance  
 1. CDEAB          2. BCDEA          3. CEADB          4. ABCDE          5. None of the above

**Directions (6 - 10) :** Read each sentence to find out whether there is any grammatical mistake/error in it. Choose the sentence/option which is CORRECT (without any errors in it). If all sentences are incorrect, mark option 5 as your answer.

6. From his window, he could saw the entire valley laid out before him like a blanket.  
 2. There was no one from the house when Rosie came back from school in the evening.  
 3. The bus reached its destination on time and the passengers were visibly elated by it.  
 4. The world is moved towards serious climate problems in the coming years. 5. All are incorrect
7. 1. Let us all thought about the most peaceful thing that has ever happened to us.  
 2. This rise in the prices of daily commodities is going to ruin our economy very soon  
 3. Any query that a employee has should be discussed with the HR.  
 4. The protest take place at the Freedom Square in the middle of the night and everyone attended it.  
 5. All are incorrect
8. 1. We have ever assumed that Harry was anything but a gentle husband to her wife.  
 2. Come to me, my son, I will feed you and put you to bed, and keep you comfortable.  
 3. There are more things in the universe that your dreams and philosophy combined.  
 4. You should never bother yourself with useless worrying in matters that are trivial. 5. All are incorrect
9. 1. Natural selection is nature's way about keeping the populations of different species in control.  
 2. I never imagined that humanity have walk on moon and dream of going to Mars.  
 3. It is only around the hope that we can live through this horror called life.  
 4. No one can imagine the devastation causes in Hiroshima and Nagasaki after the World War II.  
 5. All are incorrect
10. 1. The wall of ice shall not be broken by any force human or otherwise.  
 2. The advancements that had taken place in the area of medicine are splendid.  
 3. Whenever there is a tragedy humans tend of look for sympathy in one another.  
 4. Social media has brings the world closer and opened a multitude of opportunities of people. 5. All are incorrect

**Directions (11 - 16) :** In the following passage, some of the words have been left out. Read the passage carefully and select the correct answer for the given blank out of the given alternatives.

Insuring a specific body part seems like something celebrities do to get into the news. But this type of policy makes sense to the people who can A to buy it.

The purpose of body part coverage is to B lost income if a body part is damaged, injured, C, handicapped, or lost. For example, Holly Madison, a former Playboy model, insured her breasts for \$1 million. Her reason: They're her assets. If something were to happen to them, she could be out of work for months.

For that reason, they're well worth the \$1 million policy, considering how much money she could D lose. The same applies to any other body part insurance policy. Because body part insurance isn't E by standard insurance companies and is highly personalized, it's not accessible to the general F. But if you can afford it, there's no reason why you can't buy it, too!

11. Which of the following words fits the blank labeled as (A)?  
 1. Afford                      2. Eager                      3. Bestow                      4. Spend                      5. Expenditure
12. Which of the following words fits the blank labeled as (B)?  
 1. Add                          2. Supplement                      3. Subtract                      4. Substitution                      5. Track
13. Which of the following words fits the blank labeled as (C)?  
 1. Pleasurable                      2. Scarred                      3. Homely                      4. Guarded                      5. Hurted
14. Which of the following words fits the blank labeled as (D)?  
 1. Minutely                      2. Gradually                      3. Haphazardly                      4. Credibly                      5. Potentially
15. Which of the following words fits the blank labeled as (E)?  
 1. Taken                          2. Forced                          3. Gather                          4. Offered                          5. Provide
16. Which of the following words fits the blank labeled as (F)?  
 1. Quantity                      2. Posterity                      3. Public                          4. Private                          5. Publicly

**Directions (17 - 23) :** Read the following passage and answer the questions given below.

Thousands of claims, customer queries and large **volumes** of diverse data make the insurance industry a natural use case for artificial intelligence and cognitive technologies. A recent study from Tata Consultancy Services reported that the insurance sector has invested \$124 million in AI, compared to an average of \$70 million invested by other industries. From customer service to claims processing, **AI is frequently cited as a disruptive force in the insurance sector** which is foreseen as the power that will **lead** the insurance industry.

Keeping up with the speed at which data is generated on a daily basis and our need to extract insight from that data requires powerful and innovative technology that can understand and .....what is contained in information beyond keyword matching. It requires cognitive technology.

In this post, we will look at some of the most common applications of AI in the insurance industry.

#### **Artificial Intelligence in the Claims Management Process:**

Insurance industry processes are both data- and time-intensive. Consider the data types used across the many steps of the claims management process: Claim form input, incident documentation, medical reports, and repair estimates contain both unstructured or semi-structured, making it more difficult to process.

The evaluation and decision-making process depends on this data in order to evaluate the validity of a claim, to ensure against fraud, and to eventually route it through all of the decision-making processes.

By automating claims processes, insurers can access and extract the relevant information from documents and reduce processing times at the same time. **Automated claims management solutions have significant advantages:**

- ◆ insurers can fast-track claims, reducing the time and costs of processing while enhancing customer experience through smart automatization or RPA (robotic process automation)
- ◆ AI can identify patterns in data and help identify fraudulent claims in the process. Using machine learning capabilities, AI systems can learn and discover new cases in new scenarios, automatically evaluating damages and predicting the costs from historical data
- ◆ Fraudulent cases can be detected more easily, sooner and more reliably, capturing patterns and traits that would be invisible to the human eye. This helps insurers with risk evaluations to support fast, informed decision making. In the insurance industry, artificial intelligence powered chatbots are replacing human assistants to deliver always available, fast and efficient customer service.

#### **AI-powered Chatbot:**

In the insurance industry, artificial intelligence powered chatbots are replacing human assistants to deliver always available, fast and efficient customer service.

To be effective, chatbots must have natural language processing and sentiment analysis capabilities to accurately understand what customers are saying in their own Language.

Chatbot applications based on artificial intelligence allow users to interact directly with your business using their own words, through natural, human-like conversations. Chatbots can be used to automatically provide information, facilitate the purchase and help connect customers to the services or information they need, 24x7, in order to provide them with a faster and **optimized** experience.

**Deep comprehension of the meaning of words offers a great opportunity for extracting strategic information from conversations with customers.** Detailed preferences, comments, habits, feelings, needs, etc. can be identified, tracked and transformed into actionable intelligence to identify not only trends, problems, and signals but also customized requirements.

17. Given below is a sentence from the passage. Choose the correct to fill in the blank.

Keeping up with the speed at which data is generated on a daily basis and our need to extract insight from that data requires powerful and innovative technology that can understand and .....what is contained in the information beyond keyword matching.

1. Lament                      2. Amend                      3. Suspend                      4. Pretend                      5. Comprehend

18. Based on the passage, out of the five alternatives, select the word similar in meaning to the word given.

Volume

1. Area                      2. Amount                      3. Speed                      4. Girth                      5. Span

19. Based on the passage, out of the five alternatives, select the word similar in meaning to the word given.

Optimize

1. Precise                      2. Concise                      3. Enhance                      4. Wise                      5. Surprise

20. Given below is a sentence from the passage. Read it and choose the word closest in meaning to the word given in bold.

From customer service to claims processing, AI is frequently cited as a disruptive force in the insurance sector which is foreseen as the power that will lead the insurance industry.

1. Descend                      2. Ascend                      3. Rise                      4. Head                      5. Fail

21. What does the sentence given below mean?  
**Deep comprehension of the meaning of words offers a great opportunity for extracting strategic information from conversations with customers.**
1. It is only through an intense amount of knowledge of human vocabulary that the insurance industry function.
  2. The amount of knowledge of human vocabulary which is required for insurance industry already exists.
  3. An intense amount of knowledge of human vocabulary is required to take the important details out of the conversations with customers.
  4. No amount of knowledge of human vocabulary can help in taking the important details out of the conversations with customers.
  5. An intense amount of knowledge of human vocabulary is not required to take out the important details out of the conversations with customers.
22. According to the passage, how can AI systems learn to discover new cases in new scenarios, automatically evaluate damages and predict the costs from historical data?
1. Through machine learning.
  2. Through more data compilation.
  3. Through enhanced chatbots.
  4. Through a systematic disruption of the industry.
  5. Through a new marketing strategy.
23. Complete the following sentence.  
 The evaluation and decision-making process depends on this data in order to -
1. Evaluate the validity of a claim.
  2. Ensure against fraud.
  3. Eventually route the data through all of the decision-making processes.
  4. All of these
  5. None of these.
- Directions (24 - 27) :** A sentence with four emboldened words is given below. See if any of the words are wrongly used based on context or spelling and mark that word accordingly. If all the words are used correctly, use option 5 as the answer.
24. In the **week** after King's death, people **rioted** in more than 100 cities across America, **mourning** and **venting** rage.
1. Week
  2. Rioted
  3. Mourning
  4. Venting
  5. All are correct
25. The **need** to **know** for those acquisitions has meant that **reported** figures have been of little **relevance**
1. Need
  2. Know
  3. Reported
  4. Relevance
  5. All are correct
26. After the dinner **got** over, the lights **mysteriously** failed, and we **stumbled** around in complete **darkness**.
1. Got
  2. Mysteriously
  3. Stumbled
  4. Darkness
  5. All are correct
27. If we did not **report** what was **happening** in the country, we **would** be failing **in** our duty.
1. Report
  2. Happening
  3. Would
  4. In
  5. All re correct
- Directions (28 - 30) :** Below a word is given in three sentences. Find out which one/ones make/makes a correct usage of the given word and mark the option accordingly. If the sentences are all correct mark option 5 as the answer.
28. **Reference**
- A. The book is well **referenced** and indexed, including a listing of cases found throughout the book.
  - B. I was dismissed from the library, but with a good **reference**.
  - C. My **reference** books have not been helpful in identifying the aircraft in the picture.
1. Only A
  2. Only B
  3. Only C
  4. Only A and C
  5. All of the above
29. **Spar**
- A. Patiently Loi and Mark set about constructing another **spar**.
  - B. Truly, though, Vishnu liked to **spar** in the training room.
  - C. Jimmy and Jill always **spar** with each other at meetings but they're good friends really.
1. Only A
  2. Ony B
  2. A and B
  4. B and C
  5. All are correct
30. **Rage**
- A. He flew into an abusive **rage** when he came to know that he was cheated.
  - B. His face was **rage** enough in order to make his enemies tremble.
  - C. Her note to him was full of **rage**.
1. Only A
  2. Only B
  3. A and B
  4. A and C
  5. All of these